Healthy Together + BYU
COVID-19 Response Platform
www.healthytogether.io

1. Jeff and Sarah don’t know each other, but Healthy Together’s Bluetooth services detects their proximity and stores the “handshake” between the two devices. It does not store GPS data. A handshake is being within 6 feet for more than 10 minutes.

2. A few days later, Jeff feels sick and checks his symptoms in the Healthy Together app. He is directed to get tested at the BYU Student Health Center or a nearby health clinic.

3. Jeff receives his positive COVID-19 test result securely in the app and fills out an intake survey, whose answers are provided to a BYU case manager. (Utah County Health Department has tasked BYU with handling cases for BYU students and employees).

4. Case workers in the BYU Risk Management Office receive Jeff’s positive test result. Because of the positive result, they also receive the Bluetooth “handshake” data which identifies Sarah as someone who may have been exposed to COVID. The Case manager reaches out to Jeff with next steps and information from the local health department and the CDC. The case manager does not share any data about contacts.

5. Jeff then works with a case manager to identify other people he may have come in contact with in the past 2 weeks.

6. Sarah receives a call from the BYU Case Management Team informing her that she was potentially exposed to COVID-19 and is instructed to take the appropriate next steps. They do not mention Jeff’s name.